New Faculty Transitions
ITS and Time Management

Beth Rugg, AVC Client Engagement
Danny Hanes, Solutions Specialist
Thursday, September 6, 2016
One University IT

- Central ITS
  - ~120 IT in Central ITS
- College IT
- Departmental IT
- ~300 total IT professionals
- Who do you call?
  - It depends - can always start with IT Service Desk 7-5500
Central ITS

Mission

Information and Technology Services provides highly reliable information technology infrastructure, tools, and services to empower the University to achieve its academic, research, administrative, and service goals.

Vision

To become a valued campus partner known for leadership, quality, agility, and reliability by engaging, collaborating, and innovating with faculty, staff, and students.

Values

What we value as a customer focused, service oriented organization:

- An open, collaborative, and transparent environment
- Good stewardship of resources through honesty and integrity
- A culture of innovation
Getting Help
Center for Teaching and Learning

News

CTL Welcomes Jessica Kapota as Instructional Designer

July 10, 2014
The Center for Teaching and Learning welcomes Jessica Kapota, Instructional Designer, as our newest team member. Jessica has a background in Education and recently completed her Master’s degree in History. She provides training and professional development in large group workshops, individual consultations, and online resources.

Read more >> CTL News: CTL Welcomes Jessica Kapota as Instructional Designer

Coming Soon: Saba Meeting Web Conferencing
Welcome to University Research Computing

The University of North Carolina at Charlotte University Research Computing (URC) Group was established in 2003 to promote research and teaching on campus through integrating leading-edge high performance computing (HPC) and visualization for the faculty, staff and students of UNC Charlotte.

URC is one of several support groups within Information & Technology Services (ITS). Our mission is to support the unique computing needs of UNC Charlotte’s diverse community of research faculty by developing shared computing facilities and offering specialized services that would be difficult for individual research groups or departments to provide internally.

URC provides consulting and assistance to campus researchers with experimental software and/or hardware needs. We also provide training in parallel computing (as used at the facility) and administration for local high performance systems. URC serves as a liaison between various teams that are engaged in research. We work to support, configure and port applications to URC resources.

Latest Announcements & Articles

Wed. Aug 24, 2016  URC Data (Samba) Service
Mon. Aug 1, 2016  Copperhead Cluster Announcement
Wed. Dec 8, 2015  Setting Up and Using Globus / GridFTP
Wed. Jul 31, 2013  MEES Cluster Migration
Wed. Jul 2, 2013  Summer Cluster Schedule
Wed. May 16, 2012  URC Cluster Outage
Mon. Feb 28, 2011  HPC Cluster Outage
Wed. Sep 15, 2010  Hadoop at UNC Charlotte
Tue. Aug 17, 2010  URC Mobile Website
Key Services

- 120 day grace period
- my.uncc.edu
- Canvas and Moodle
- Google Apps for Education
- Dropbox
- Adobe Creative Cloud Suite
- BYOD & Citrix
- VPN access
- Clicker Review Committee
- Computer replacements
Banner Changes

- Phishing scheme in July
- Securing personal data in Banner
  - Alternate email/phone
  - Will affect faculty, staff and students
- Banner remote access
# Know Your Data!

<table>
<thead>
<tr>
<th>Level 0 – Public</th>
<th>Level 1 – Internal</th>
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<tbody>
<tr>
<td>Can be stored anywhere</td>
<td>Not shared publicly without authorization</td>
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<tr>
<td>Freely distributed</td>
<td>Can be stored on:</td>
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<tr>
<td>Examples:</td>
<td>• University computers</td>
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<tr>
<td>• Job postings</td>
<td>• Network drives</td>
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<tr>
<td>• Press releases and marketing material</td>
<td>• Google Drive and Dropbox</td>
</tr>
<tr>
<td>• Published research, presentations, or papers</td>
<td>• Examples:</td>
</tr>
<tr>
<td></td>
<td>• Department procedures</td>
</tr>
<tr>
<td></td>
<td>• Budget information</td>
</tr>
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<td></td>
<td>• Internal memos</td>
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<table>
<thead>
<tr>
<th>Level 2 – Sensitive/Confidential</th>
<th>Level 3 – Highly Restricted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requires authorization to view</td>
<td>In general, should not be copied or downloaded from the secure location without speaking with the Data Owner, Data Security Officer, Information Security Liaison, or Information Security Compliance Office</td>
</tr>
<tr>
<td>Should not be stored on computer hard drives (be cautious when using Dropbox Sync App and Google Drive Sync)</td>
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<tr>
<td>Can be stored on network drives and online in Google Drive and Dropbox with limited access</td>
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<tr>
<td>Examples:</td>
<td>• SSNs</td>
</tr>
<tr>
<td>• FERPA data</td>
<td>• Credit card information</td>
</tr>
<tr>
<td>• Personnel records</td>
<td>• Restricted research data</td>
</tr>
<tr>
<td>• Personally identifiable information</td>
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Resources

- itservices.uncc.edu
- faq.uncc.edu
- ITS Service Desk 7-5500, help@uncc.edu, Atkins 140C Walk Up
- Workshops: http://itservices.uncc.edu/calendar
- Center for Teaching and Learning, http://teaching.uncc.edu/
- Research Computing, http://urc.uncc.edu/
- my.uncc.edu
Questions?
Gmail Tips, Tricks, Zero Inbox, Searching