Information Technology Services

IT 101 - What Chairs Need to Know

Thursday, August 7, 2014
Beth Rugg, AVC Client Engagement
Terms
Central IT
Distributed IT
Support
Planned/Unplanned Outage
“Managed”
Governance
IT Master Plan
Getting Help

Information and Technology Services

We strive to set new standards of IT service and introduce new IT systems in support of faculty, staff, students and alumni of UNC Charlotte. ITS supports the university's goals in promoting the use of IT systems, providing access to information and online services, offering IT support, and evaluating and recommending new technologies.

Service Catalog

- Accounts & Identity Management
- Campus Network
- Computer Labs
- Desktop Services
- Enterprise Business Systems
- Professional Services
- Remote Access
- Research Computing
- Secure Campus
- Server Infrastructure

Message Center Alerts
- Moodle enrollment issues
- Moodle 2 enrollment
- Ninemail Outlook Web App Issues
- Planned SSB Registration Update
- Computing Systems Unavailable Saturday August 2, 2014
- Most Systems Restored Except for 40hrExpress
- Website on Dormal-hosting and QWA unavailable
- Low voltage affecting our campus data center
- 40hr Express Unavailable
- Banner, Bursar, and Odsprod are Unavailable
Center for Teaching and Learning

News

**CTL Welcomes Jessica Kapota as Instructional Designer**

July 10, 2014
The Center for Teaching and Learning welcomes Jessica Kapota, Instructional Designer, as our newest team member. Jessica has a background in Education and recently completed her Master’s degree in History. She provides training and professional development in large group workshops, individual consultations, and online resources.

Read more >> CTL News: CTL Welcomes Jessica Kapota as Instructional Designer

**Coming Soon: Saba Meeting Web Conferencing**

By CTL
Welcome to University Research Computing

The University of North Carolina at Charlotte University Research Computing (URC) Group was established in 2003 to promote research and teaching on campus through integrating leading-edge high performance computing (HPC) and visualization for the faculty, staff, and students of UNC Charlotte.

URC is one of several support groups within Information & Technology Services (ITS). Our mission is to support the unique computing needs of UNC Charlotte's diverse community of research faculty by developing shared computing facilities and offering specialized services that would be difficult for individual research groups or departments to provide internally.

URC provides consulting and assistance to campus researchers with experimental software and/or hardware needs. We also provide training in parallel computing (as used at the facility) and administration for local high performance systems. URC serves as a liaison between various teams that are engaged in research. We work to support, configure, and port applications to URC resources.

Latest Announcements & Articles

Thu, Jul 24, 2014  Rod Hat EL 6.5 Application Updates
Wed, Jul 31, 2013  MEES Cluster Migration
Tue, Jul 2, 2013  Summer Cluster Schedule
Wed, May 16, 2012  URC Cluster Outage
Mon, Feb 28, 2011  HPC Cluster Outage
Wed Dec 15, 2010  URC Cluster Outage
Student Services

Information and Technology Services is responsible for ensuring that students have access to the computing and technology resources needed to support their general academic efforts at UNC Charlotte. Please use the links on this page to get more information about the resources that are available.

If you have questions about these services or need technical assistance, please contact the IT Service Desk.